Terms & Conditions

Website Policy - Foreign Language Classes

1. About The Lingua Atelier

The Lingua Atelier offers live online group foreign-language classes. These terms apply to website enquiries, demo classes, enrolment, and participation in classes. Course offerings may expand or change; please review the current course information on thelinguaatelier.com before enrolling.

2. Free demo class

Prospective learners may book a free demo class. The demo gives the learner an opportunity to experience our teaching approach and allows us to assess their approximate proficiency, goals, and learning needs. A demo does not guarantee a place in a particular course or a specific learning outcome.

3. Course recommendation and fees

After the demo, we discuss a suitable course and the applicable fee with the learner. Payment is requested only if the learner chooses to proceed after the demo and agrees to the course and fee. Please confirm the course details, schedule, fee, and payment instructions through the current information provided before paying.

4. Enrolment and class format

Classes are conducted live online in groups. Enrolment is confirmed after the learner accepts the course details and completes the required payment. Learners are responsible for having a suitable device, a stable internet connection, and any ordinary equipment needed to join the online class.

5. Participation and conduct

Learners are expected to attend punctually, participate respectfully, and avoid disrupting other participants. Harassment, abusive conduct, unauthorised recording, or sharing class links or materials with people who are not enrolled may result in removal from a class or course. Where appropriate, we will explain the issue and next steps.

6. Learning materials and outcomes

Teaching materials supplied by The Lingua Atelier are for the learner's personal learning use and may not be copied, resold, published, or distributed without permission. Progress depends on many factors, including attendance, practice, prior experience, and individual effort. We do not guarantee exam results, admission, employment, immigration outcomes, or any other specific result.

7. Scheduling and communication

Class schedules and joining details are communicated using the contact details provided by the learner. Please keep those details accurate and check messages before a scheduled class. Any schedule changes are handled under the Cancellation, Rescheduling & Refund Policy.

8. Website information and availability

We aim to keep website information accurate and available, but course details, schedules, and offerings may change. A website enquiry alone does not constitute confirmed enrolment. We may correct errors or update information as needed.

9. Privacy

Personal information is handled as described in our Privacy Policy. By submitting an enquiry, you authorise us to use the details you provide to respond to that enquiry and communicate about the services you requested.

10. Changes to these terms

We may revise these terms from time to time. The version published on the website applies from its stated publication or update date, subject to applicable law. For current business information, policies, and contact options, please visit https://thelinguaatelier.com. These terms are a general draft and should be reviewed for the laws applicable to the business.

Last reviewed: 29 October 2026. Please check the website periodically for the latest version.